

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.:	10/736,923	)	Confirmation No.:	5335
		)		
Applicant:	CHAN et al.	)	TC/A.U.	2614
		)		
Filed:	12/15/2003	)	Examiner:	GAUTHIER, G.
		)		
Docket No.:	4366-152	)		
		)		
For:	CLIENT CUSTOMIZABLE	)		
	INTERACTIVE VOICE	)		
	RESPONSE SYSTEM	)		

**AMENDMENT AND RESPONSE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants submit this Amendment and Response to address the Office Action having a mailing date of September 6, 2007. Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are shown in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 9 of this paper.